

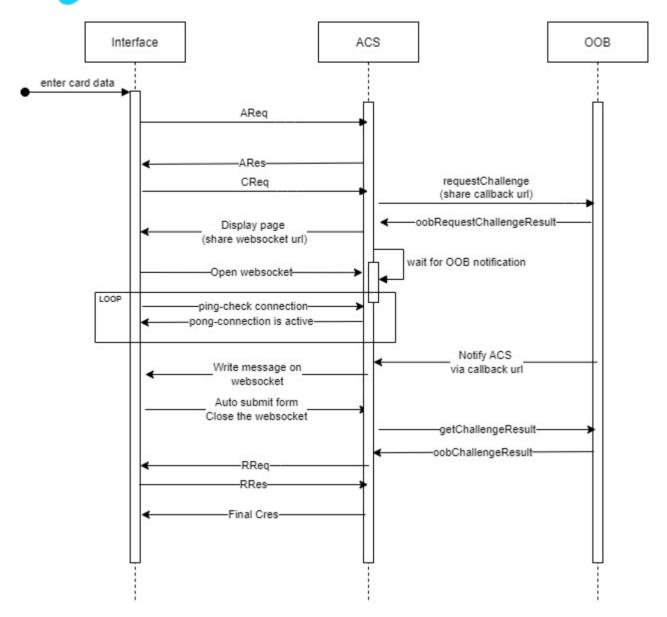
Out of Band Authentication Adapter

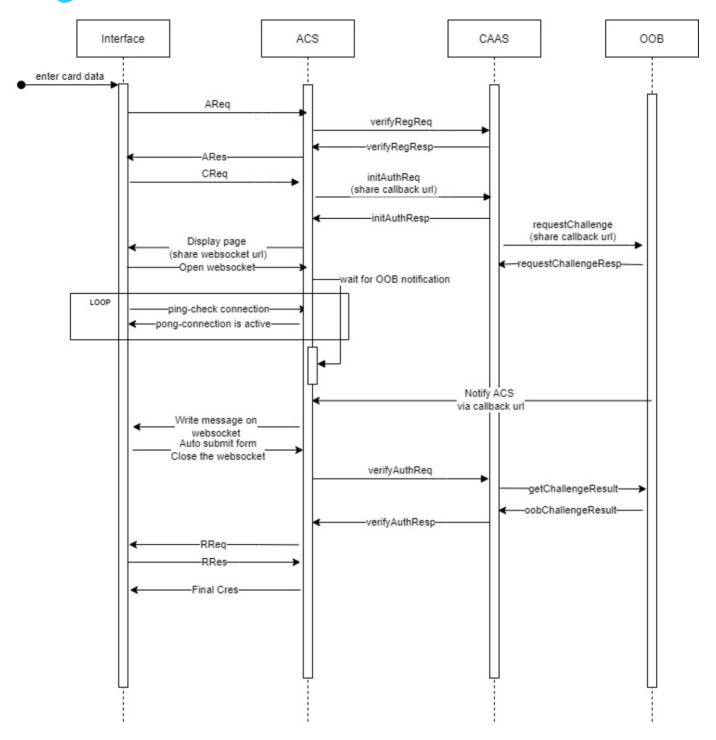
Adapter Loading Process

The ActiveAccess ACS performs Out Of Band (OOB) challenges through OOB Adapters, which connect the existing OOB authentication system with ActiveAccess. During 3DSecure 2.0 challenge flows where OOB Authentication is required, the ACS will trigger the external OOB process and perform interactions with the Cardholder via the OOB Adapters.

For this purpose, the ACS communicates with the existing OOB-System via a middleware, known as the OOB Adapter. The OOB Adapter can be either loaded locally by the ACS or communicated via HTTP calls, known as the Native API and REST API versions respectively.

The following diagrams provide an overview of process for OOB Authentication.





When Out of Band (OOB) is selected as the authentication method, the Access Control Server (ACS) generates a callback URL to receive the finalization of OOB authentication from the OOB application. This URL is shared with the OOB adapter. In the case of remote authentication, it is the responsibility of the remote server (CAAS) to share the URL with OOB.

The ACS then serves the page and initiates a websocket connection. To ensure the connection remains active, a ping-pong method is implemented starting from ActiveAccess v9.4.0. Every 20 seconds, a ping message is sent to the ACS, which responds with a pong message.



Once the OOB Application finalizes the authentication, it notifies the ACS via the callback URL. Upon receiving this notification, the ACS sends a final message via the websocket to close the connection and submit the challenge page.

Finally, the ACS queries the OOB authentication result to determine the outcome of the authentication process.



Note

ACS cannot manage the WebSocket connection for mobile browsers. Therefore, custom pages have been updated since v10.0.4 to display the continue button instead of starting WebSocket when cardholder uses mobile browser.

Native API version of OOB Adapter

The Native API version of OOB Adapter is known as oob.adapter in this specification. The Native Adapters are provided in the form of JAR files, by GPayments or ActiveAccess clients. Only Java is supported for the Native API version of OOB Adapter.

Native OOB Adapter developers provide the adapters in one or more JAR files. The oob.adapter
implementation in the adapter must implement the Java interface Adapter
in the com.gpayments.oob.api.v1
package.

Implementation Steps

The steps for implementing OOB Adapter are:

- 1. OOB Adapter developers create a Java project and obtain the corresponding Adapter API library from the ActiveAccess package. This library contains the interface definition for oob.adapter (Native OOB Adapter).
- 2. The Native API Adapter should be implemented as a Service based on the OOB interface Adapter. This specific implementation of the service known as service provider. ACS loads this class in startup and uses it in OOB Authentication. The requirement enforced by ACS is that provider class must have a public zero-argument constructor so that it can be instantiated during loading.
- 3. A service provider is identified by placing a *provider-configuration file* in the resource directory META-INF/services. The file's name is the fully-qualified binary name of the



service's type, e.g. <code>com.gpayments.oob.api.v1.Adapter</code> . The file contains a list of fully-qualified binary names of concrete provider classes, one per line. Space and tab characters surrounding each name, as well as blank lines, are ignored. The comment character is '#' ('\u0023', NUMBER SIGN); on each line all characters following the first comment character are ignored. The file must be encoded in <code>UTF-8</code> .

Adapter Interface Methods

The Adapter interface has four methods as follows:

- Method Name: getAdapterInfo
 - **Description:** Returns information about oob.adapter
 - Input: This method takes no arguments
 - Output: An instance of AdapterInfo class that contains information about oob.adapter should be returned. The AdapterInfo is explained in detail in the AdapterInfo Data Elements section.
- Method Name: ping
 - **Description:** Checks whether OOB-Authenticator Server is accessible or not
 - Input: This method takes no arguments
 - Output: The result of OOB Server pinging should be returned in a boolean value. If the server responds to ping successfully, true should be returned, otherwise false should be returned.
- Method Name: requestChallenge
 - Description: To call when OOB authentication is necessary and returns whether authentication method for the card is available or not.
 - **Input:** This method takes the following parameters:
 - Field Name: acsTransactionId
 - **Description:** Universally Unique identifier assigned by the ACS to identify a single transaction
 - Length: 36 characters
 - **Format:** String
 - Accepted Value: Canonical format as defined in IETF RFC 4122
 - Message Inclusion: Required



_ Field Name: transactionInfo

- **Description:** Information about the transaction, which is required for the OOB authentication
- Length:
- Format: An instance of type TransactionInfo . TransactionInfo is explained in detail in the TransactionInfo Data Elements section.
- Accepted Value:
- Message Inclusion: Required
- Output: Adapter requestChallenge method has a OobRequestChallengeResult return type
 - Field Name: oobRequestChallengeResult
 - **■** Description:
 - Length:
 - Format: An instance of type OobRequestChallengeResult.

 OobRequestChallengeResult is explained in details in the

 OobRequestChallengeResult Data Elements section.
 - Accepted Value:
 - Message Inclusion: Required
- Method Name: getChallengeResult
 - Description: Checks if the card is authenticated successfully or not
 - Input: This method takes the following parameters:
 - Field Name: acsTransactionId
 - **Description:** Universally Unique identifier assigned by the ACS to identify a single transaction.
 - Length: 36 characters
 - **Format:** String
 - Accepted Value: Canonical format as defined in IETF RFC 4122
 - Message Inclusion: Required



_ Field Name: oobTransId

■ **Description:** Unique identifier assigned by the OOB-Authenticator-System to identify a single OOB Authentication Challenge

■ Length: Variable, maximum 36 characters.

■ Format: String

■ Accepted Value:

■ Message Inclusion: Optional

■ Field Name: additionalInfo

■ **Description:** Some additional Information for OOB authentication

■ Length:

■ Format: JSON object of AdditionalInfo type. AdditionalInfo is explained in the AdditionalInfo Data Elements section.

■ Accepted Value:

■ Message Inclusion: Optional

- Output: Adapter getChallengeResult method has a OobAuthenticationResult return type.
 - Field Name: oobAuthenticationResult
 - **■** Description:
 - Length:
 - Format: An instance of type OobAuthenticationResult.

 OobAuthenticationResult is explained in details in the
 OobAuthenticationResult Data Elements section.
 - Accepted Value:

■ Message Inclusion: Required

Method Name: getSwitchResponse

 Description: Checks if the switch to fallback mechanism is approved by OOB-Authenticator-System



Input: This method takes the following parameters:

■ Field Name: acsTransactionId

■ **Description:** Universally unique identifier assigned by the ACS to identify a single transaction.

■ Length: 36 characters

■ Format: String

■ Accepted Value: Canonical format as defined in IETF RFC 4122

■ Message Inclusion: Required

■ Field Name: oobTransId

■ **Description:** Unique identifier assigned by the OOB-Authenticator-System to identify a single OOB Authentication Challenge

■ Length: Variable, maximum 36 characters.

■ Format: String

■ Accepted Value:

■ Message Inclusion: Optional

■ Field Name: additionalInfo

■ **Description:** Some additional Information for OOB authentication

■ Length:

■ Format: JSON object of AdditionalInfo type. AdditionalInfo is explained in the AdditionalInfo Data Elements section.

■ Accepted Value:

■ Message Inclusion: Optional

■ Output: Adapter getSwitchResponse method has a OobSwitchResponseResult return type.

■ Field Name: OobSwitchResponseResult

■ Description:

■ Length:

■ Format: An instance of type OobSwitchResponseResult.

OobSwitchResponseResult is explained in details in the

OobSwitchResponseResult Data Elements section.



- Accepted Value:
- Message Inclusion: Required
- Method Name: getChallengeCancel
 - Description: Notifies the OOB-Authenticator-System about a challenge cancellation when switch button is clicked then cancel button is clicked.
 - Input: This method takes the following parameters:
 - Field Name: acsTransactionId
 - **Description:** Universally unique identifier assigned by the ACS to identify a single transaction.
 - Length: 36 characters.
 - **Format:** String.
 - Accepted Value: Canonical format as defined in IETF RFC 4122.
 - Message Inclusion: Required.
 - Field Name: oobTransId
 - **Description:** Unique identifier assigned by the OOB-Authenticator-System to identify a single OOB authentication challenge.
 - Length: Variable, maximum 36 characters.
 - **Format:** String.
 - Accepted Value:
 - Message Inclusion: Optional.
 - Output: The result of the OOB Server getChallengeCancel method should be returned as a boolean value. If the server responds to getChallengeCancel successfully (200 OK), true should be returned; otherwise, false should be returned.
- Method Name: getChallengeTimeout
 - Description: Notifies the OOB-Authenticator-System about a challenge timeout when switch button is clicked then transaction expired.
 - **Input:** This method takes the following parameters:
 - Field Name: acsTransactionId
 - **Description:** Universally unique identifier assigned by the ACS to identify a single transaction.



■ Length: 36 characters.

■ Format: String.

■ Accepted Value: Canonical format as defined in IETF RFC 4122.

■ Message Inclusion: Required.

■ Field Name: oobTransId

■ **Description:** Unique identifier assigned by the OOB-Authenticator-System to identify a single OOB authentication challenge.

■ Length: Variable, maximum 36 characters.

■ Format: String.

■ Accepted Value:

■ Message Inclusion: Optional.

Output: The result of the OOB Server getChallengeTimeout method should be returned as a boolean value. If the server responds to getChallengeTimeout successfully (200 OK), true should be returned; otherwise, false should be returned.

RESTful API version of OOB Adapter

For the Restful API version of the <code>oob.adapter</code>, a Restful API needs to be defined similar to the adapter interface. ACS implements the Restful client and the <code>OOB Adapter API Server</code> will be implemented by the client. In this case, no JARs or plugins need to be loaded by ACS. Clients must provide a specific URL for ACS. Known as <code>Adapter-URL</code> in this document and the required REST API endpoints are defined based on this URL.



Note

We also provide a Swagger API for the sample REST OOB Adapter server that is included in release package. To use it, run OOB Server in the installation package and then open https://localhost:8447/swagger-ui.html#/ in your browser.



Get OOB Adapter Information

The ACS sends an HTTP request to get oob.adapter information. The details of this request are:

• URL: Adapter-URL /adapter-info

• Request Method: GET

• Request Parameters: there are not any request parameters for this REST API

· Response:

Name: adapterInfo

• Format: JSON object of AdapterInfo.

• **Description:** For further details on AdapterInfo, refer to the AdapterInfo Data Elements section.

• Inclusion: Required

```
Sample request

HTTP URL: http://localhost:8447/restful-adapter/oob/adapter-info
```

Check OOB Authenticator Server availability status

The ACS sends an HTTP request to check whether OOB Authenticator Server is accessible or not. The details of this request are:

URL: Adapter-URL /ping

· Request Method: GET

• Request Parameters: there are not any request parameters for this REST API



• **Response:** If Adapter Server is accessible to perform the OOB challenge process, this API returns an HTTP entity with 200 (OK) HTTP status code. Any other status codes such as 404 and 500 are considered as OOB Server unavailable.

Request OOB Challenge

ACS calls an HTTP API when OOB authentication is necessary and returns whether authentication method for the card is available or not.

• URL: Adapter-URL /request-challenge/{acsTransactionId}

· Request Method: POST

· Path variables:

Name: acsTransactionId

• Format: String

• Inclusion: required

· Request Body:

Name: transactionInfo

 Format: JSON object of TransactionInfo type. For further details on TransactionInfo, refer to the TransactionInfo Data Elements section.

• Inclusion: required

· Response:

Name: oobRequestChallengeResult

Format: JSON object of OobRequestChallengeResult.

 Description: OobRequestChallengeResult is explained in details in the OobRequestChallengeResult Data Elements section.

• Inclusion: required



Sample Request

```
HTTP URL: http://localhost:8447/restful-adapter/oob/request-challenge/da3cb8f9-90a2-489b-
a7af-28ba33ce924a
Body:
"acctNumber": "4548812049400004",
"additionalInfo": {
   "callbackUrl": "http://localhost:8080/acs/oobnotify/02/da3cb8f9-90a2-489b-
a7af-28ba33ce924a",
   "clientId": "123456789012345",
   "deviceId": "123e4567-e89b-12d3-a456-426655440000"
"cardHolderInfo": {
    "cardholderName": "cardholderName",
   "email": "abc@example.com",
   "homePhone": {
        "cc": "61",
        "subscriber": "234567890"
    "mobilePhone": {
        "cc": "61",
        "subscriber": "234567890"
    "shipAddrCity": "shipAddrCity",
    "shipAddrCountry": "040",
    "shipAddrLine1": "shipAddrLine1",
    "shipAddrLine2": "shipAddrLine2",
    "shipAddrLine3": "shipAddrLine3",
    "shipAddrPostCode": "shipAddrPostCode",
    "shipAddrState": "VIC",
    "workPhone": {
        "cc": "61",
        "subscriber": "234567890"
"deviceChannel": "01",
"issuerName": "AnyBank",
"last4Digits": "0004",
"merchantName": "merchantName",
"messageCategory": "01",
"purchaseAmount": "12345",
"purchaseCurrency": "036",
"purchaseDate": "20181223122338",
"purchaseExponent": "2",
"threeDSRequestorAppURL": "https://appName.com?transID=b2385523a66c-4907-ac3c91848e8c0067",
"threeDSRequestorAuthenticationInd": "01",
"threeDSServerTransID": "a4edc97f-4b89-4e52-8590-6c328f0b9648"
```



{ "requestChallengeEnum": "OK", "oobTransId": "0679cb73-ea9a-41fb-8fda-dec78a46cd0b", "message": "message example", "authenticationMethod": "07", "instruction": "Verify your purchase in 2 steps\n\n1.0pen YourBank app on your mobile to verify.\n\n2.Return to merchant and tap complete." }

Get OOB authentication result

ACS calls an HTTP API to check if the cardholder is authenticated successfully or not. The details of this REST API are:

- URL: Adapter-URL /challenge-result/{acsTransactionId}/{oobTransId} (or Adapter-URL / challenge-result/{acsTransactionId} if oobTransId is null.)
- Request Method: POST
- · Path variables:
 - Name: acsTransactionId
 - Format: String
 - Inclusion: Required
 - Name: oobTransId
 - Format: String
 - Inclusion: Optional

· Request Body:

- Name: additionalInfo
- Format: JSON object of AdditionalInfo type. You can find details of AdditionalInfo in the AdditionalInfo Data Elements section.

· Response:

- Name: oobAuthenticationResult
- Format: JSON object of type OobAuthenticationResult
- Description: OobAuthenticationResult is explained in details in the OobAuthenticationResult Data Elements section.



• Inclusion: Required

Get OOB switch result

The ACS calls an HTTP API to check if the cardholder is allowed to switch to fallback mechanism. The details of this REST API are:

• **URL:** Adapter-URL /switch-result/{acsTransactionId}/{oobTransId} (or Adapter-URL /switch-result/{acsTransactionId} if oobTransId is null.)

Request Method: POST

· Path variables:

Name: acsTransactionId

Format: String

• Inclusion: Required

Name: oobTransId

• **Format:** String

• Inclusion: Optional



. Request Body:

- Name: additionalInfo
- Format: JSON object of AdditionalInfo type. You can find details of AdditionalInfo in the AdditionalInfo Data Elements section.

· Response:

- Name: OobSwitchResponseResult
- Format: JSON object of type OobSwitchResponseResult
- Description: OobSwitchResponseResult is explained in details in the OobSwitchResponseResult Data Elements section.
- Inclusion: Required

```
Body:
{
    "switchResponseEnum": "SWITCH_APPROVED",
    "message": null,
    "oobTransId": null
}
```

Notify OOB Challenge Cancel

The ACS sends an HTTP request to notify the OOB Authenticator Server about a challenge cancellation. The details of this request are as follows:

• URL: Adapter-URL /challenge-cancel/{acsTransactionId}/{oobTransId} (or Adapter-URL / challenge-cancel/{acsTransactionId} if oobTransId is null.)



Request Method: GET

· Path Variables:

o Name: acsTransactionId

• Format: String

• Inclusion: Required

oobTransId

• Format: String

• Inclusion: Optional

• Request Parameters: There are no request parameters for this REST API.

• **Response:** If the Adapter Server successfully processes the getChallengeCancel request,
this API returns an HTTP entity with a 200 (OK) status code.

Notify OOB Challenge Timeout

The ACS sends an HTTP request to notify the OOB Authenticator Server about a challenge timeout. The details of this request are as follows:

• URL: Adapter-URL /challenge-timeout/{acsTransactionId}/{oobTransId} (or Adapter-URL / challenge-timeout/{acsTransactionId} if oobTransId is null.)

Request Method: GET

Path Variables:

Name: acsTransactionId

• **Format:** String

• Inclusion: Required

Name: oobTransId

• **Format:** String

• Inclusion: Optional

Request Parameters: There are no request parameters for this REST API.

• **Response:** If the Adapter Server successfully processes the getChallengeTimeout request,
this API returns an HTTP entity with a 200 (OK) status code.



Authentication mechanism for the RESTful API version

Certificate based mutual authentication is used as the authentication mechanism for the RESTful API version. The steps are:

- ACS publishes a CA for adapter communication, known as Adapter CA
- ACS also issues a server certificate for the adapter.
- ACS uses a generated client certificate that is issued by the same Adapter CA.
- The Adapter server implementation must be set up with the CA and mutual authentication provided.
- ACS will try to connect to the Adapter Server and if the connection can be established then
 ACS will continue with the adapter, otherwise it throws an error.

Adapter Data Elements

AdapterInfo Data Elements

· Field Name: id

Description: The ACS assigned UUID to the OOB Adapter

Length: 36 characters

• Format: String

Accepted Value: Canonical format as defined in IETF RFC 4122

Message Inclusion: Required

· Field Name: name

• **Description**: The ACS assigned name to the OOB Adapter

· Length: Variable, maximum 100 characters

• Format: String

Accepted Value:

Message Inclusion: Required

Field Name: version

• **Description:** The number that sets the version of the used OOB Adapter API.



· Length: Variable

• Format: String

 Accepted Value: Supported versions can be found in Current Supported Versions section.

Message Inclusion: Required

• Field Name: signature



This field is not currently used and is reserved for for future versions.

• Description: Signature to validate OOB Adapter integrity

• Length: Variable

Format: String

Accepted Value:

Message Inclusion: Optional

TransactionInfo Data Elements

• Field Name: threeDSServerTransID

 Description: Universally unique transaction identifier assigned by the 3DS Server to identify a single transaction.

Length: 36 characters

• Format: String

 Accepted Value: Canonical format as defined in IETF RFC 4122. May utilise any of the specified versions if the output meets specified requirements.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Required

• Field Name: additionalInfo

• **Description:** Some additional Info for OOB authentication



- Length:
- Format: JSON object of AdditionalInfo type. AdditionalInfo is explained in the AdditionalInfo Data Elements section.
- Accepted Value:

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

• Field Name: purchaseAmount

- Description: Purchase amount in minor units of currency with all punctuation removed.
 When used in conjunction with the Purchase Currency Exponent field, proper punctuation can be calculated.
- Length: 48 characters
- Format: String
- Accepted Value: Example: If the purchase amount is USD 123.45, element will contain the value 12345.
- **Device Channel:** 01-APP, 02-BRW
- Message Category: 01-PA, 02-NPA
- Message Inclusion: 01-PA: Required, 02-NPA: Conditional
- Conditional Inclusion: Required for 02NPA if 3DS Requestor Authentication Indicator = 02 or 03.
- Field Name: purchaseCurrency
 - **Description:** Currency in which purchase amount is expressed.
 - Length: 3 characters
 - **Format:** String
 - Accepted Value: ISO 4217 three-digit currency code; 955-964 and 999 values are excluded and not permitted.
 - **Device Channel:** 01-APP, 02-BRW
 - Message Category: 01-PA, 02-NPA
 - Message Inclusion: 01-PA: Required, 02-NPA: Conditional



 Conditional Inclusion: Required for 02NPA if 3DS Requestor Authentication Indicator = 02 or 03.

• Field Name: purchaseExponent

• **Description:** Minor units of currency as specified in the ISO 4217 currency exponent.

Length: 1 character

• Format: String

Accepted Value: Number

• **Device Channel:** 01-APP, 02-BRW

Message Category: 01-PA, 02-NPA

• Message Inclusion: 01-PA: Required, 02-NPA: Conditional

 Conditional Inclusion: Required for 02NPA if 3DS Requestor Authentication Indicator = 02 or 03.

• Field Name: messageCategory

Description: Identifies the category of the message for a specific use case

Length: 2 characters

• Format: String

Accepted Value: 01-PA, 02-NPA

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Required

• Field Name: purchaseDate

• **Description:** Date and time of the purchase, expressed in UTC timezone.

• Length: 14 characters

Format: String (Date Format: YYYYMMDDHHMMSS)

Accepted Value:

• Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: 1-PA: Required, 02-NPA: Conditional

• **Conditional Inclusion:** Conditional (Required if purchaseAmount is set)



Field Name: deviceChannel

 Description: Indicates the type of channel interface being used to initiate the transaction.

• Length: 2 characters

Format: String

Accepted Value: 01 (APP); 02 (BRW); 03 (3RI)

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Required

Field Name: acctNumber

 Description: Account number that will be used in the authorisation request for payment transactions. It will be represented by PAN, token. This field can be raw, hashed, encrypted, or empty.

 Length: 13-19 characters, or up to 72 characters when encryption for sensitive data is enabled

Format: String

Accepted Value: Format represented ISO 7812.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

Field Name: merchantName

Description: Merchant name assigned by the Acquirer or Payment System.

• Length: Variable, maximum 40 characters

• Format: String

Accepted Value: Same name used in the authorisation message as defined in ISO 8583.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: 01-PA: Required, 02-NPA: Optional

 Conditional Inclusion: Optional but strongly recommended to include for 02NPA if the merchant is also the 3DS Requestor.



Field Name: cardHolderInfo

Description: Information about the Cardholder, which is provided by the 3DS Requestor.
 For further details, refer to the CardHolderInfo Data Elements section

• Type: CardHolderInfo

• Field Name: issuerName

o Description: Name of the Issuer

• **Length:** Variable, maximum 64 characters.

Format: String

· Accepted Value: Any.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Required

• Field Name: threeDSRequestorAppURL

 Description: 3DS Requestor App declaring their URL within the CReq message so that the Authentication app can call the 3DS Requestor App after OOB authentication has occurred. Each transaction would require a unique Transaction ID by using the SDK Transaction ID.

• Length: Variable, maximum 256 characters

Format: String

Accepted Value: Fully qualified URL

Message Inclusion: Optional

• Field Name: threeDSRequestorAuthenticationInd

 Description: Indicates the type of Authentication request. This data element provides additional information to the ACS to determine the best approach for handling an authentication request.

Length: 2 characters

Format: String

 Accepted Value: 01-Payment transaction, 02-Recurring transaction, 03-Instalment transaction, 04-Add card, 05-Maintain card, 06-Cardholder verification as part of EMV token ID & V

Message Inclusion: Optional



Field Name: last4Digits

 Description: Last four digits of the account number that will be used in the authorisation request for payment transactions.

• Length: 4 characters

• Format: String

Message Inclusion: Required

AdditionalInfo Data Elements

Field Name: clientId

Description: Client ID

• Length: 15 characters

• Format: String

Accepted Value: Decimal numbers

 Message Inclusion: Optional (this field will be excluded from RESTful JSON message when it has no value)

• Field Name: deviceId

• **Description:** Device ID

Length: Variable, maximum 36 characters

• Format: String

Accepted Value: Any

 Message Inclusion: Optional (this field will be excluded from RESTful JSON message when it has no value)

• Field Name: callbackUrl

 Description: URL to be called by OOB system when OOB authentication result is prepared. ACS will call getChallengeResult after receiving this request.

• Length: Variable, maximum 2048 characters

• **Format:** String

Accepted Value: Fully qualified URL

Message Inclusion: Required



o URL: http(s)://{\$acsDomain}/acs/oobnotify/

CardHolderInfo Data Elements

• Field Name: cardholderName

• Description: Cardholder name

 Length: 2-45 characters or up to 104 characters when encryption for sensitive data is enabled

• Format: String

· Accepted Value: Alphanumeric special characters, listed in EMVBook 4, "Appendix B".

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Conditional

 Conditional Inclusion: Required unless market or regional mandate restricts sending this information.

Field Name: email

 Description: The email address associated with the account that is either entered by the Cardholder, or is on file with the 3DS Requestor.

Length: 254 characters

Format: String

Accepted Value: Shall meet requirements of Section 3.4 of IETF RFC 5322.

o Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Conditional

 Conditional Inclusion: Required unless market or regional mandate restricts sending this information.

Field Name: homePhone

Description: The home phone number provided by the Cardholder. For further details,
 refer to the HomePhone Data Elements section

• **Type:** HomePhone

• Device Channel: 01-APP, 02-BRW, 03-3RI



Message Category: 01-PA, 02-NPA

Message Inclusion: Conditional

 Conditional Inclusion: Required unless market or regional mandate restricts sending this information.

• Field Name: mobilePhone

 Description: The mobile phone number provided by the Cardholder. For further details, refer to the MobilePhone Data Elements section

• Type: MobilePhone

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Conditional

 Conditional Inclusion: Required unless market or regional mandate restricts sending this information.

• Field Name: shipAddrCity

• Description: City portion of the shipping address requested by the Cardholder

• Length: Variable, maximum 50 characters

• Format: String

Accepted Value:

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

• Field Name: shipAddrCountry

• **Description:** Country of the shipping address requested by the Cardholder.

Length: 3 characters

Format: String

 Accepted Value: ISO 3166-1 three-digit country code; 901-999 values are excluded and not permitted.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional



Field Name: shipAddrLine1

 Description: First line of the street address or equivalent local portion of the shipping address requested by the Cardholder.

Length: Variable, maximum 50 characters

• Format: String

Accepted Value:

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

• Field Name: shipAddrLine2

 Description: Second line of the street address or equivalent local portion of the shipping address requested by the Cardholder.

• Length: Variable, maximum 50 characters

Format: String

Accepted Value:

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

• Field Name: shipAddrLine3

 Description: Third line of the street address or equivalent local portion of the shipping address requested by the Cardholder.

Length: Variable, maximum 50 characters

• Format: String

Accepted Value:

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

• Field Name: shipAddrPostCode

 Description: The ZIP or other postal code of the shipping address requested by the Cardholder



Length: Variable, maximum 16 characters

• Format: String

Accepted Value:

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

• Field Name: shipAddrState

 Description: The state or province of the shipping address associated with the card being used for this purchase.

· Length: Variable, maximum 3 characters

• **Format:** String

Accepted Value: Should be the country subdivision code defined in ISO 3166-2.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Optional

· Field Name: workPhone

 Description: The work phone number provided by the Cardholder. For further details, refer to the WorkPhone Data Elements section

Type: WorkPhone

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

Message Inclusion: Conditional

 Conditional Inclusion: Required (if available) unless market or regional mandate restricts sending this information.

HomePhone Data Elements

• Field Name: cc

• **Description:** Country Code of the number

Length: 1-3 characters



• Format: String

• Accepted Value: Refer to ITU-E.164 for additional information on format and length.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

• Field Name: subscriber

· Description: Subscriber sections of the number

• Length: Variable, maximum 15 characters

• Format: String

• Accepted Value: Refer to ITU-E.164 for additional information on format and length.

Device Channel: 01-APP, 02-BRW, 03-3RI

∘ Message Category: 01-PA, 02-NPA

MobilePhone Data Elements

Field Name: cc

• Description: Country Code of the number

Length: 1-3 characters

• Format: String

• Accepted Value: Refer to ITU-E.164 for additional information on format and length.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

• Field Name: subscriber

Description: Subscriber sections of the number

Length: Variable, maximum 15 characters

• Format: String

• Accepted Value: Refer to ITU-E.164 for additional information on format and length.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA



WorkPhone Data Elements

· Field Name: cc

• Description: Country Code of the number

• Length: 1-3 characters

• Format: String

• Accepted Value: Refer to ITU-E.164 for additional information on format and length.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

• Field Name: subscriber

Description: Subscriber sections of the number

Length: Variable, maximum 15 characters

• Format: String

• Accepted Value: Refer to ITU-E.164 for additional information on format and length.

Device Channel: 01-APP, 02-BRW, 03-3RI

Message Category: 01-PA, 02-NPA

OobRequestChallengeResult Data Elements

• Field Name: requestChallengeEnum

 Description: Result of requesting OOB authentication challenge to OOB-Authenticator-System, that determines whether OOB authentication method is available for this card or not.

Length:

• Format:

Accepted Value: OK, ERROR

Accepted Value:

Message Inclusion: Required

Field Name: oobTransId

Description: Unique identifier assigned by the OOB-Authenticator-System to identify a single OOB Authentication Challenge.



· Length: Variable, maximum 36 characters

• Format: String

Accepted Value:

Message Inclusion: Optional

Field Name: message

Description: Any required message that should be returned to the ACS

Length: Variable, maximum 500 characters

• Format: String

Accepted Value:

Message Inclusion: Optional

• Field Name: instruction

• **Description:** Cardholder instructions on how to perform the OOB authentication

• Length: Variable, maximum 350 characters

• Format: String

Accepted Value: Any

Message Inclusion: Optional

• Field Name: authenticationMethod

• **Description:** OOB authentication approach used to authenticate the cardholder.

Length: 2 characters.

• Format: String

• Accepted Value: 07-00B Biometrics, 08-00B Login, 09-00B other, 11-Push confirmation

Message Inclusion: Optional

OobSwitchResponseResult Data Elements

• Field Name: switchResponseEnum

• **Description:** Result of switch request

Length:

Format:



 Accepted Value: SWITCH_APPROVED, SWITCH_REJECTED, DECLINE_TRANSACTION, ERROR

Message Inclusion: Required

Field Name: message

Description: Any required message that should be returned to the ACS

· Length: Variable, maximum 500 characters

• Format: String

Accepted Value:

Message Inclusion: Optional

Field Name: oobTransId

 Description: Unique identifier assigned by the OOB-Authenticator-System to identify a single OOB Authentication Challenge.

• **Length:** Variable, maximum 36 characters.

• Format: String

Accepted Value:

Message Inclusion: Optional

OobAuthenticationResult Data Elements

• Field Name: authenticationResultEnum

Description: Result of OOB authentication challenge

• Length:

• Format:

 Accepted Value: AUTHENTICATED, NOT_AUTHENTICATED, NOT_AUTHENTICATED_END, ERROR, PENDING

Message Inclusion: Required

Field Name: message

Description: Any required message that should be returned to the ACS

· Length: Variable, maximum 500 characters

• Format: String



Accepted Value:

Message Inclusion: Optional

• Field Name: instruction

• **Description:** Cardholder instructions on how to perform the OOB authentication

• Length: Variable, maximum 350 characters

• Format: String

Accepted Value: Any

Message Inclusion: Optional

• Field Name: authenticationMethod

• **Description:** OOB authentication approach that is used to authenticate the cardholder.

• Length: 2 characters.

• Format: String

• Accepted Value: 07-00B Biometrics, 08-00B Login, 09-00B other, 11-Push confirmation

Message Inclusion: Optional

Current Supported Versions

OOB Adapter version	Minimum required version of ACS	Made changes
1	8.0.0	Initial version of OOB Adapter is released
1.1	8.1.0	Interactive API documentation is generated using Swagger Values of RequestChallengeResultEnum is converted to uppercase Values of AuthenticationResultEnum is converted to uppercase PENDING is added to the AuthenticationResultEnum values
1.2	8.2.0	additionalInfo field is added to the TransactionInfo additionalInfo is added to getChallengeResult method parameters
1.3	8.2.1	API documentation is updated



OOB Adapter version	Minimum required version of ACS	Made changes
1.4.0	8.4.0	purchaseDate field is added to the TransactionInfo
1.5.0	8.5.0	NOT_AUTHENTICATED_END value is added to the AuthenticationResultEnum
1.6.0	9.0.0	threeDSRequestorAppURL field is added to the TransactionInfo callbackUrl field is added to the AdditionalInfo instruction field is added to the OobAuthenticationResult instruction field is added to the OobRequestChallengeResult
1.7.0	9.1.0	authenticationMethod field is added to the OobAuthenticationResult authenticationMethod field is added to the OobRequestChallengeResult threeDSRequestorAuthenticationInd field is added to the TransactionInfo last4Digits field is added to the TransactionInfo